

This document applies to student VPN access from an on or off campus computer.

## Supported VPN Desktop operating systems

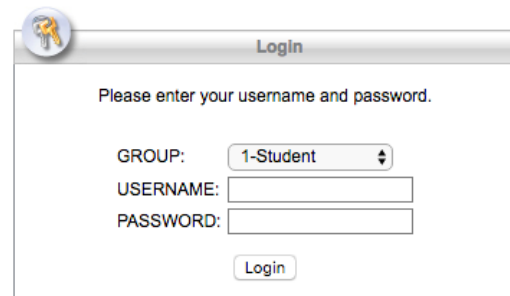
OS	Chrome (Suggested)
Mac OS X 10.12 (Requires 4.3 MR)	Yes
Mac OS X 10.11	Yes
Mac OS X 10.10	Yes

For more information, please visit the Technical Support Center webpage:

<http://www.jccc.edu/student-resources/technical-support/index.html>

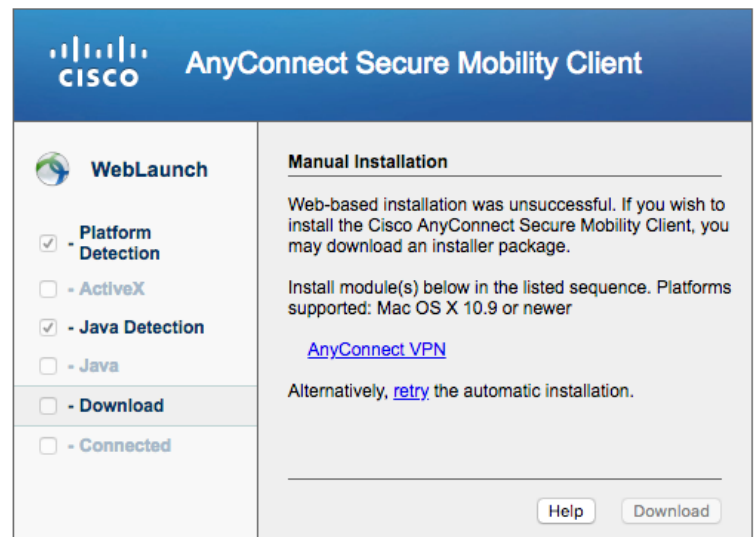
- 1) On your **home** computer, open a web browser, and go to <https://studentvpn.jccc.edu>

Enter your username and password, and select **Logon**.



- 2) The website will attempt to automatically install the Cisco AnyConnect Secure Mobility Client onto your computer.

If you are using Internet Explorer, you may see a yellow warning bar at the top of the webpage. Click the yellow area to continue with the installation.

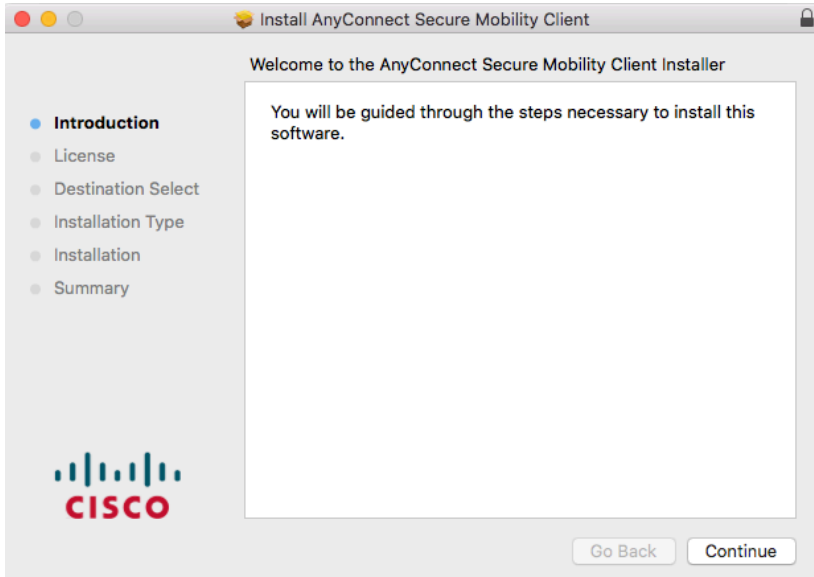


3) Locate the installer in your downloads and run it.

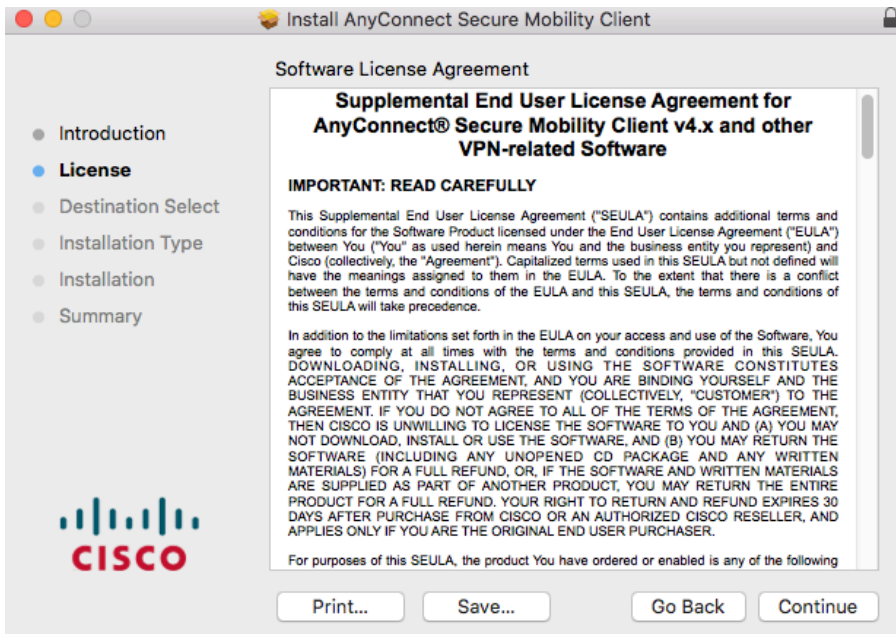


anyconnect-  
macos-4.4.0...deploy-k9.pkg

4) Click Continue.

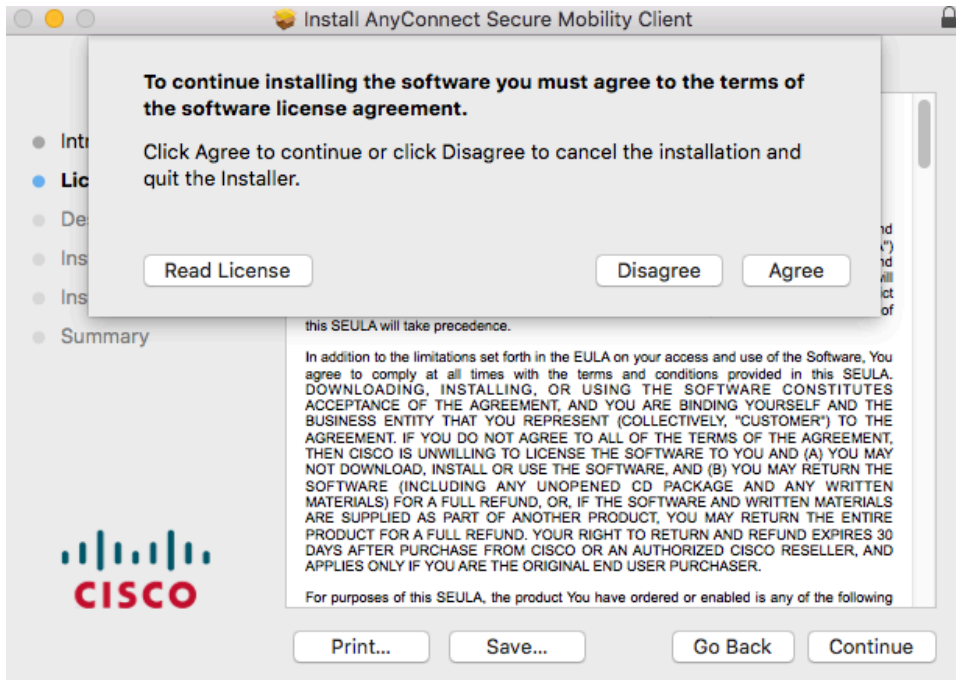


5) Click Continue.

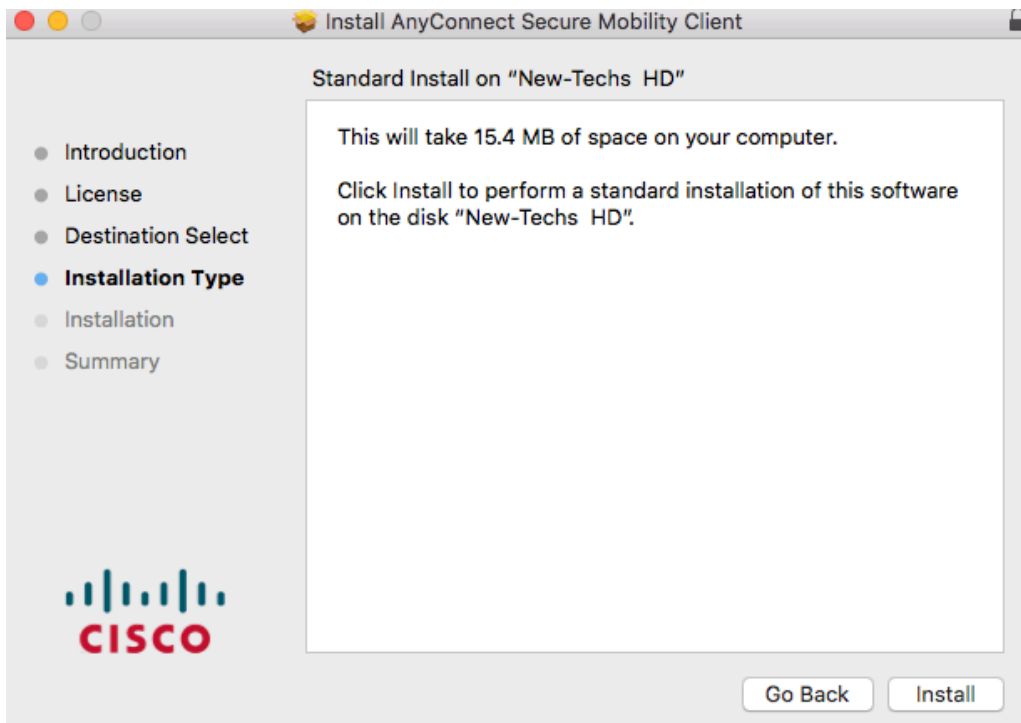


For technical assistance, please contact the JCCC Technical Support Center by phone: (913) 469-8500 x4357 OR by email: [techsupport@jccc.edu](mailto:techsupport@jccc.edu) OR enter a self-service ticket: <http://techsupport.jccc.edu>

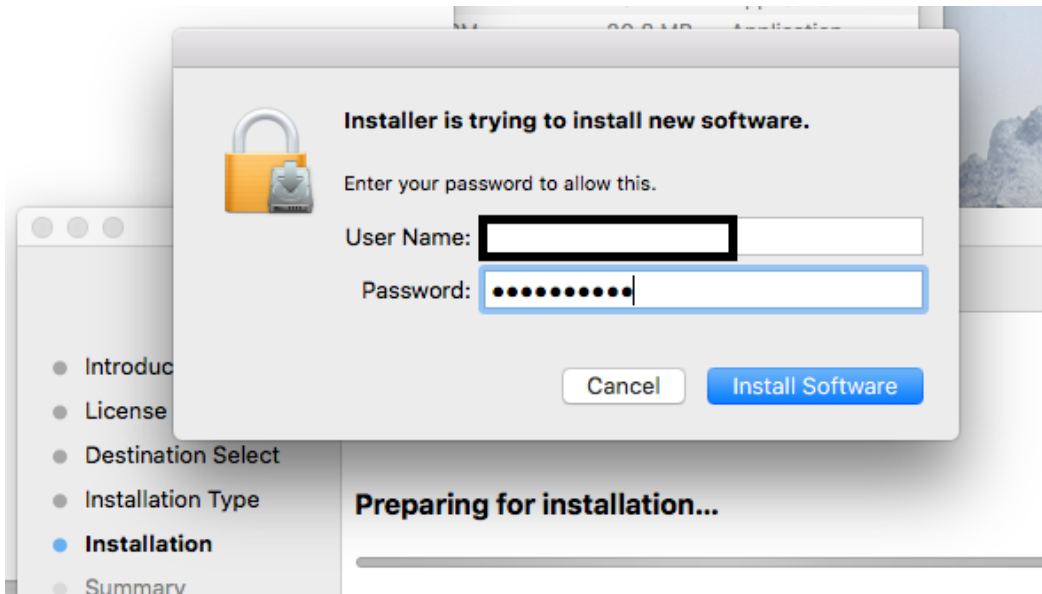
6) Click Agree.



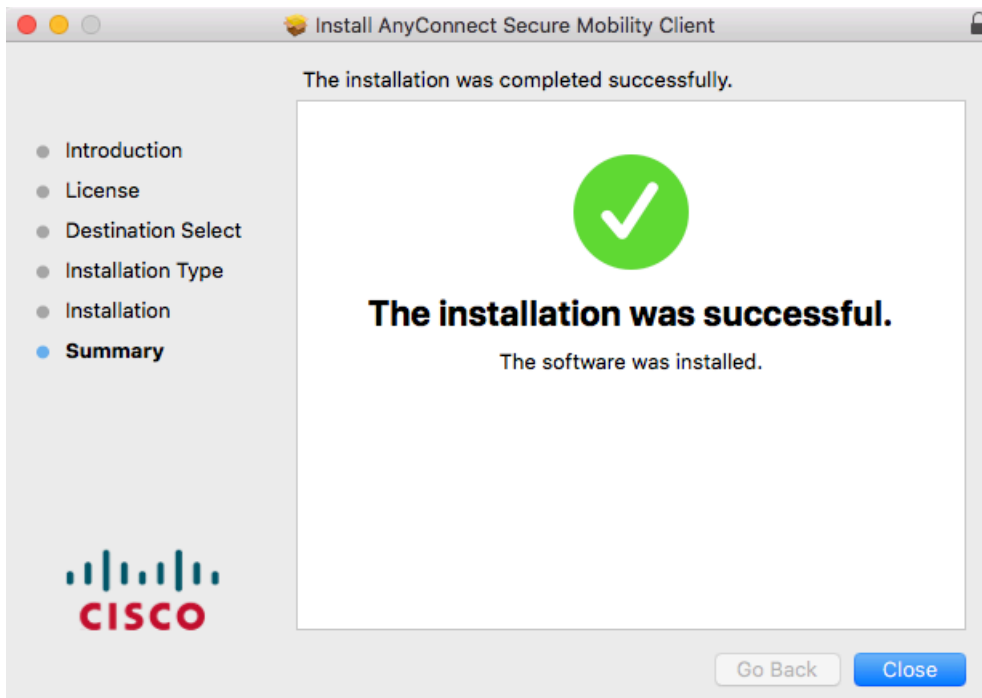
7) Click Install.



- 8) If prompted, enter the password for your admin account on your local Mac machine and click Install Software.



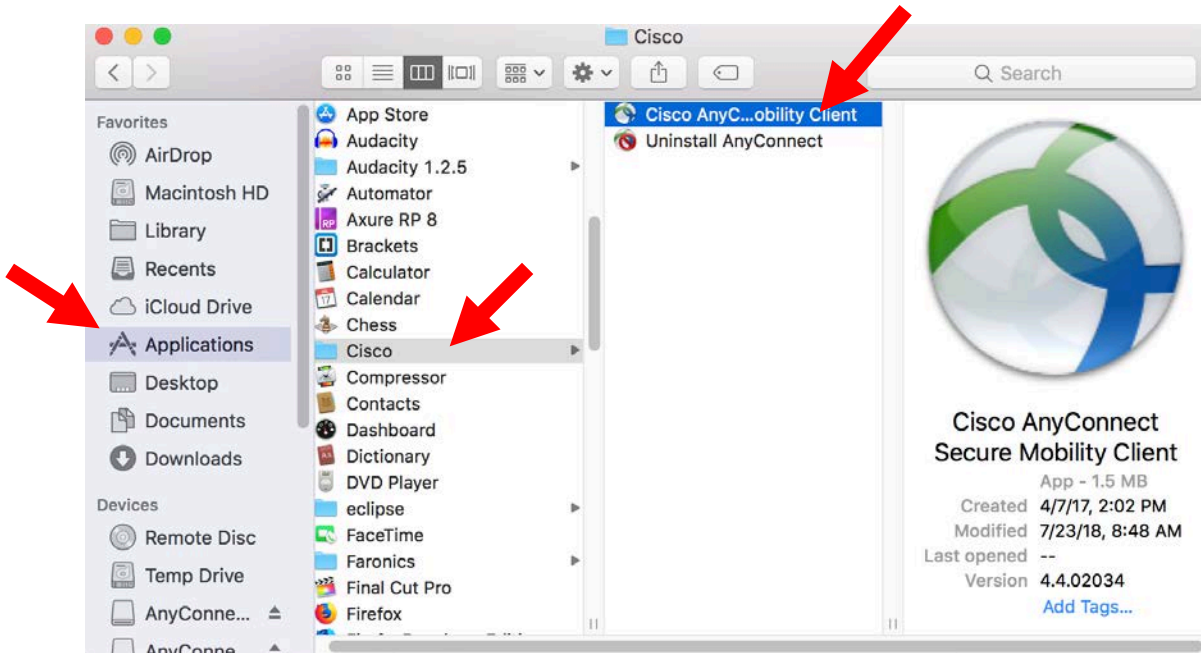
- 9) Click Close.



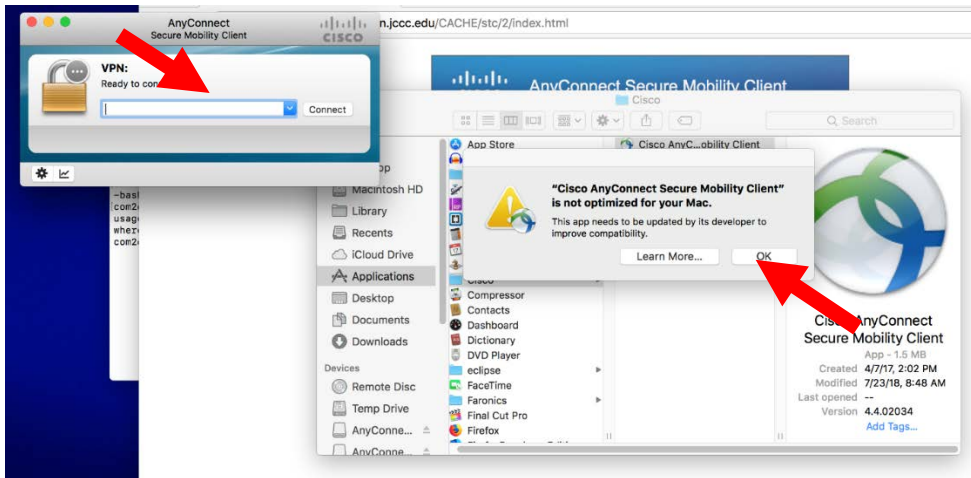
10) Open up Finder (located on the Dock at the bottom of your screen).



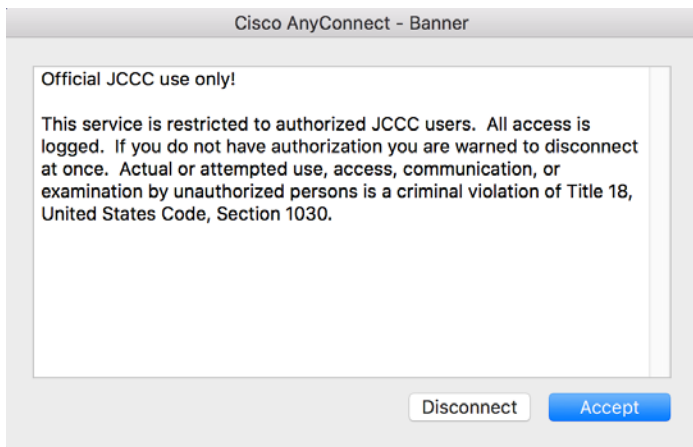
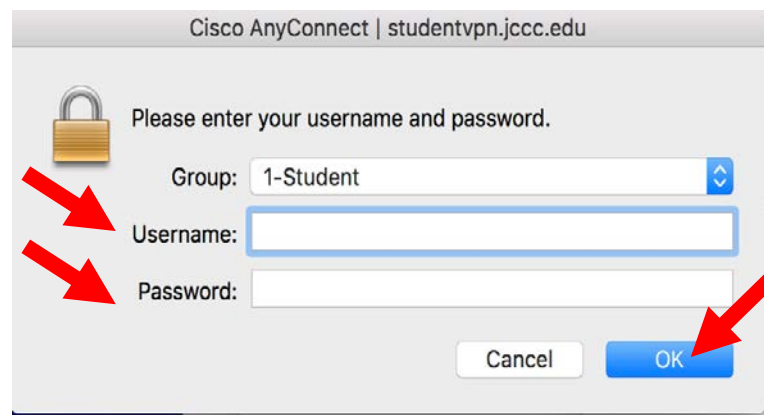
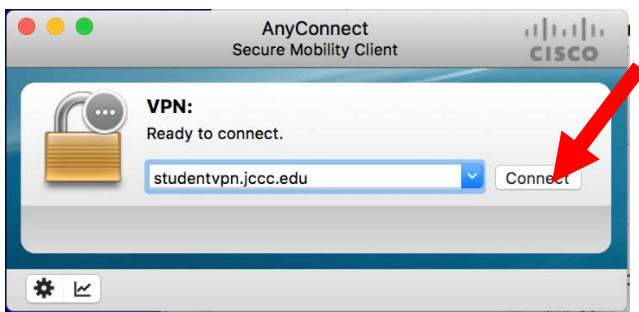
11) Click Applications, then Cisco, then the client for Cisco AnyConnect. You can click “Ok” on any popups that say the client is not optimized for Mac.



12) Connect to studentvpn.jccc.edu (type it into the text field) and enter your login information.



13) Connect to studentvpn.jccc.edu (type it into the text field) and enter your login information.



14) Click Accept.

## How to access the VMware client on Mac

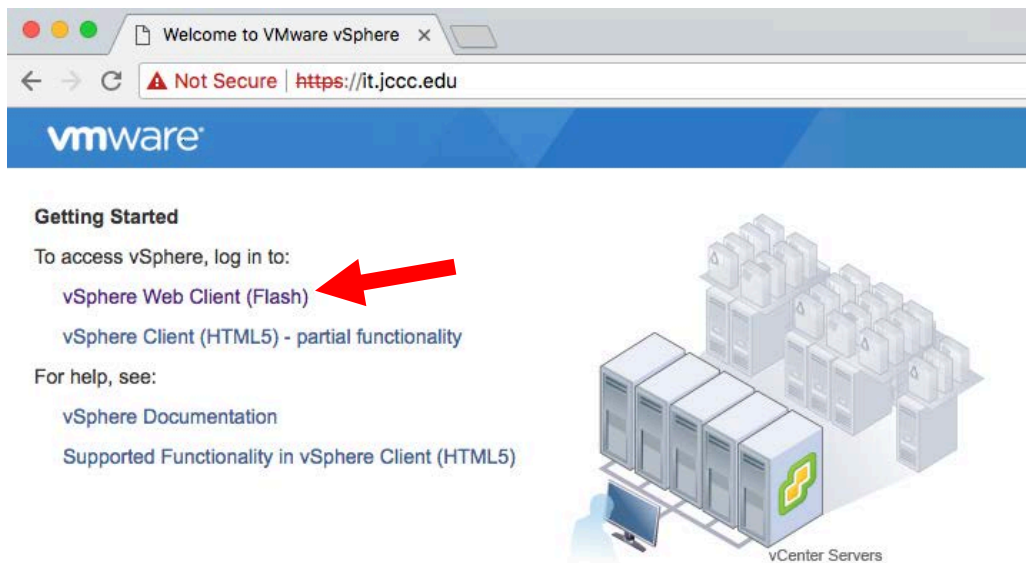
Revision 1-8-2019

**Note: If you are off campus, you will need to be connected to the VPN to access the VMWare client. On campus computers do not require the VPN.**

1. After you have connected to the client, open up Google Chrome. This is the recommended browser for this client. Go to the following URL address:

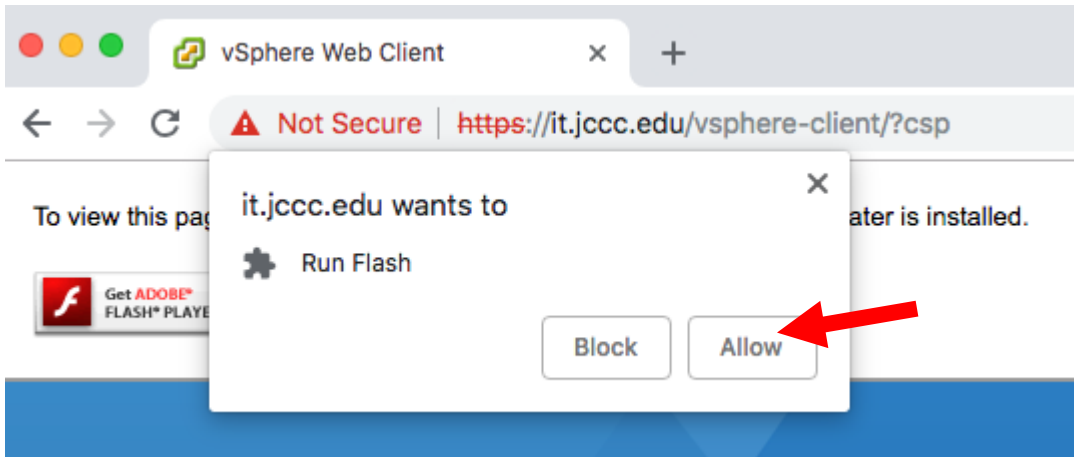
<https://it.jccc.edu>

2. You can use either the flash based web client, or the HTML5 based web client. To use the flash based web client, click “vSphere Web Client (Flash)”

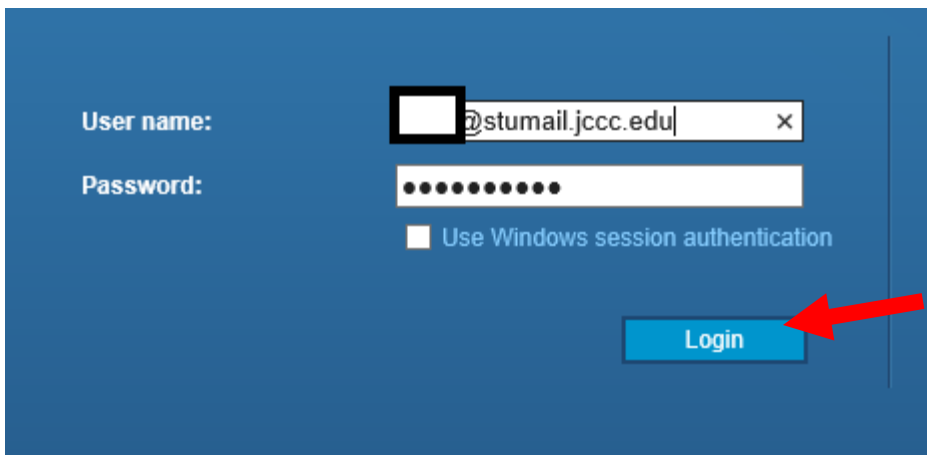




3. At the prompt that pops up, click “Allow” to run flash.

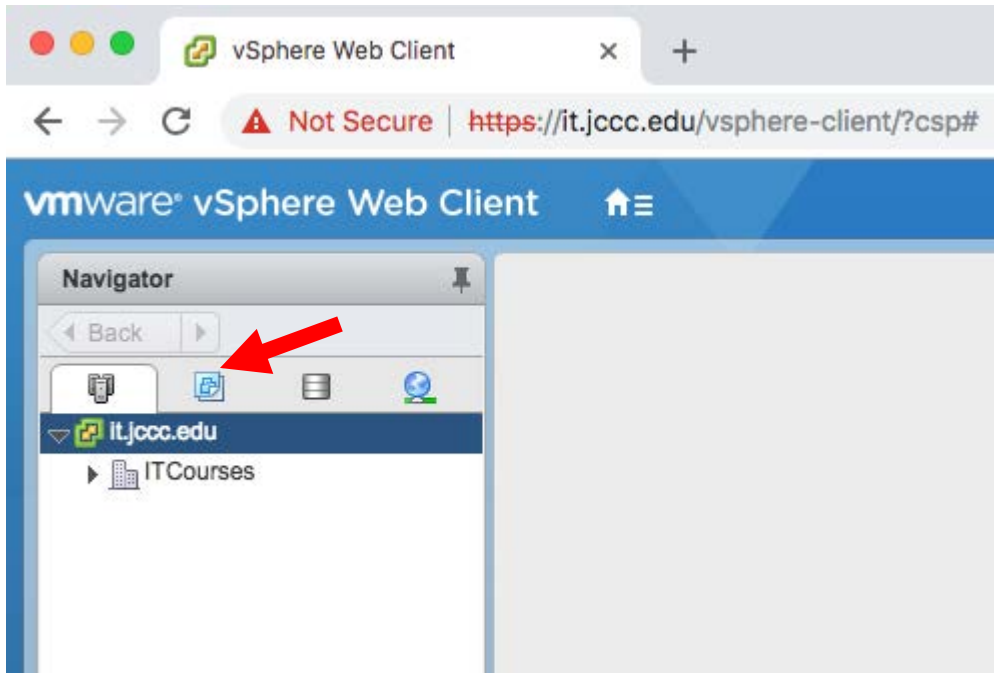


4. Login with your JCCC stumail account (this is the email account that uses your username@stumail.jccc.edu).

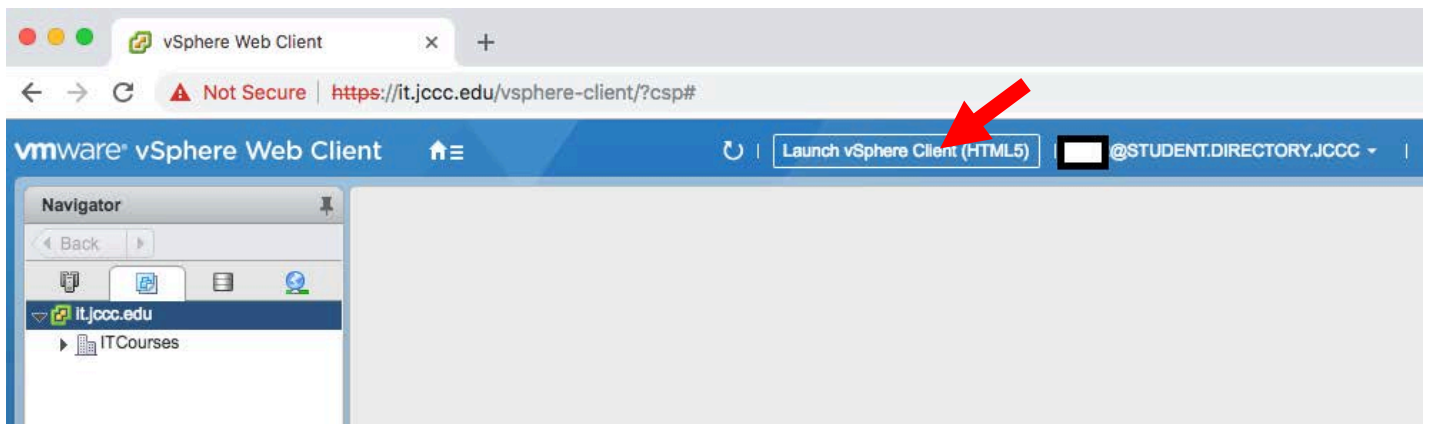




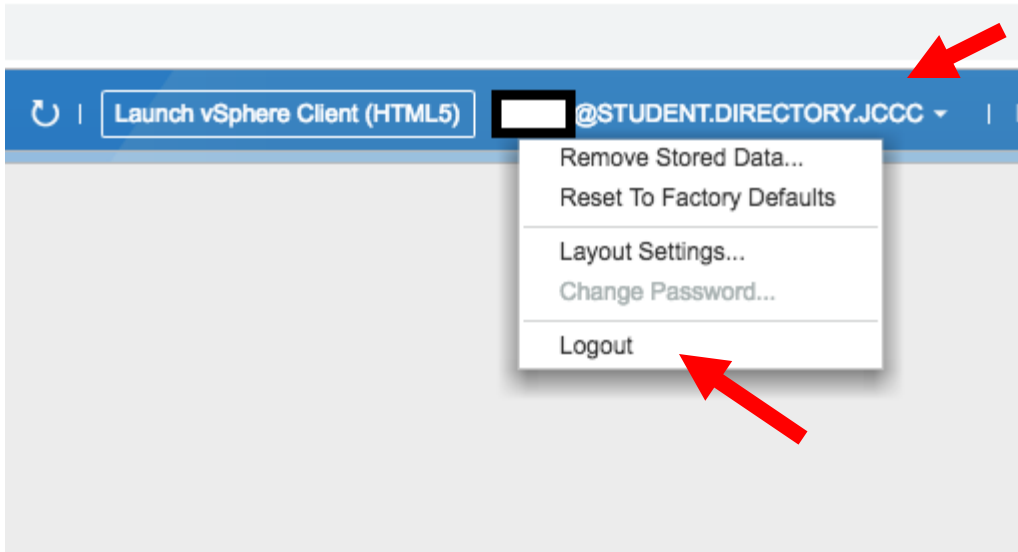
5. You should now have access to any VMs assigned to you for your course. Click the blue pages icon to view your VM and Templates.



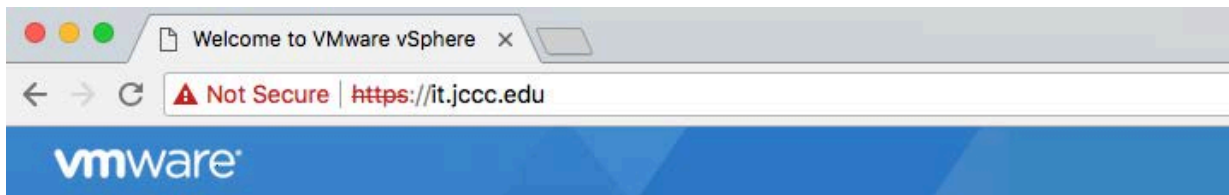
6. If you want to use the HTML5 based client instead, click "Launch vSphere Client (HTML5)" to do so.



7. To log out, click the dropdown that has your username displayed to log out. Click “Logout”



8. To access the HTML5 based client from the front page, click “vSphere Client (HTML5) – partial functionality”.



### Getting Started

To access vSphere, log in to:

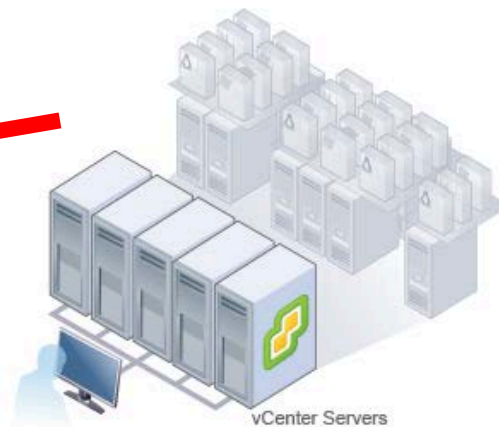
[vSphere Web Client \(Flash\)](#)

[vSphere Client \(HTML5\) - partial functionality](#)

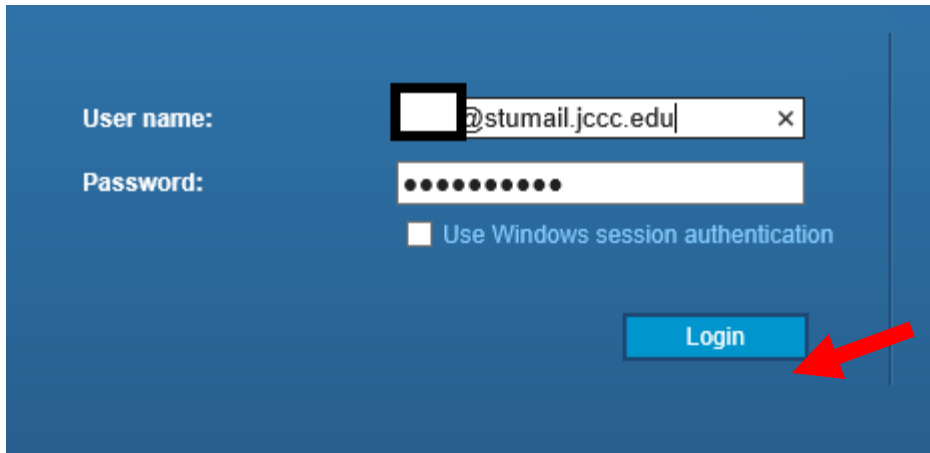
For help, see:

[vSphere Documentation](#)

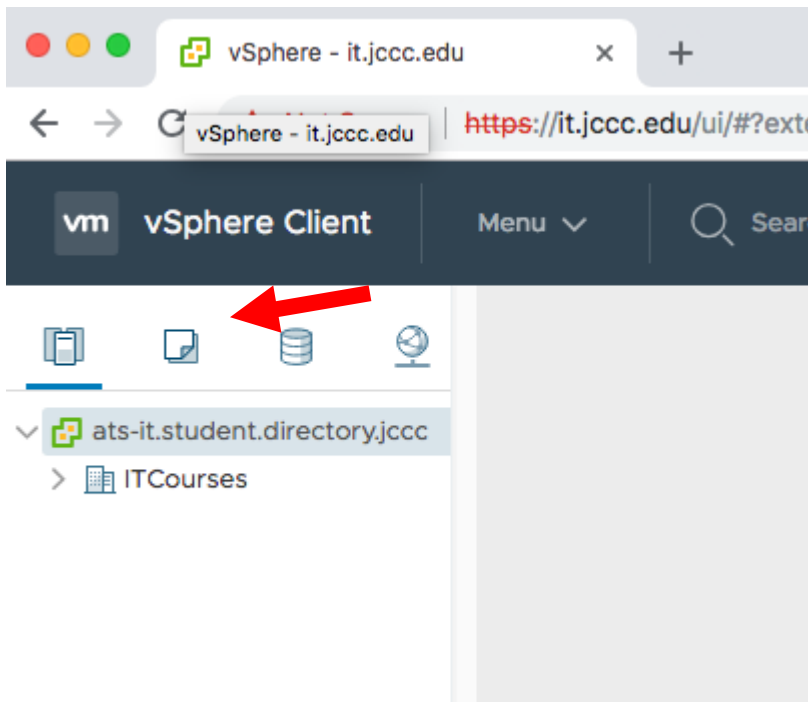
[Supported Functionality in vSphere Client \(HTML5\)](#)



9. Login with your JCCC stumail account (this is the email account that uses your username@stumail.jccc.edu).



10. You should now have access to any VMs assigned to you for your course. Click the icon of the pages to view your VMs and Templates.



**11. To log out, click the dropdown that has your username displayed to log out. Click “Logout”**

