

The Strategic Planning Process



Key Performance Indicators (KPIs)

- A** Academic Engagement
- C** Community Engagement
- E** Employee Engagement
- O** Operational Excellence
- S** Student Success

Course Completion	A				
Graduation/Transfer	A				S
Award Attainment					S
Institutional Learning Outcomes	A				S
Quantum Workplace				E	
Noel-Levitz Student Satisfaction Inventory	A				O
Community Perception Survey			C		
Enrollment	A		C	E	O
Composite Financial Indicator					O



MISSION

Inspires learning to transform lives and strengthen communities.

VISION

To be a national leader through educational excellence and innovation.

STRATEGIC PLAN

2017-2020



**JOHNSON COUNTY
COMMUNITY COLLEGE**

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Johnson County Community College continuously evaluates how we serve our students and community. We hold ourselves accountable for helping students achieve higher levels of success.

To accomplish our goals, we use data to measure student progress, including key performance indicators like persistence, retention, and graduation rates.

We compare our performance through benchmarks to that of nationally identified peer institutions. Our priority strategies are those that make a significant, positive difference in student success at JCCC.

Responding to the needs of students and our community is how JCCC continues to inspire learning to transform and strengthen communities.

Joe Sopcich
President, Johnson County Community College

Strategic Plan 2017-2020

PRIORITY 1: Academic Excellence

JCCC employees create and maintain an environment where the highest levels of academic achievement for students is fostered.

- Use Program Review to determine relevant offerings.
- Align student goals with academic planning and timely meeting of goals.
- Employ highest caliber faculty and ensure student access to them.

PRIORITY 2: Student Success

The comprehensive programs and services at JCCC are aligned to help students reach their diverse educational goals.

- Student Success model identifies students' intent upon entry and develops pathways and strategies for success throughout educational journey.
- Provide comprehensive campus engagement opportunities to strengthen students' college experience.
- Foster community and transfer partnerships to create broad opportunities for students.

PRIORITY 3: Employee Engagement

JCCC employees take pride in the College's mission and in their contributions to its success.

- Attract and retain high caliber people committed to their professions.
- Establish formal and informal communication structures to solicit improvement ideas.
- Provide professional and personal development and recognition opportunities for individuals and teams.

PRIORITY 4: Community Engagement

JCCC engages locally, regionally, nationally, and internationally to provide experiences for the community.

- Convene activities that strengthen learning and interaction.
- Maximize partnerships to enrich economic development and civic engagement.
- Pursue exchange of diverse voices, thoughts, interactions, and practices.

PRIORITY 5: Operational Excellence

JCCC reviews the effectiveness of programs, services, and practices as part of ongoing commitment to operational improvement.

- Enhance facilities to ensure relevant, functional spaces.
- Continually review and adapt operations to best serve students, employees, and community.
- Ensure students benefit from holistic approach to sustainability.

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YOUR
TOMORROW
STARTS HERE.