How to install the student VPN client

This document applies to student VPN access from on or off campus using a Windows computer and the VMware 5.5 Client. (The VMware client does not support Apple Mac OSX.) Both the VPN and VMware clients must be installed.

**Supported VPN Desktop operating systems / Web Browsers**

<table>
<thead>
<tr>
<th>OS / Browser</th>
<th>Chrome</th>
<th>Internet Explorer * Internet Explorer recommended</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows 8.1</td>
<td>37, 38, 39</td>
<td>IE-11</td>
</tr>
<tr>
<td>Windows 8</td>
<td>37, 38, 39</td>
<td>IE-10</td>
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<tr>
<td>Windows 7</td>
<td>37, 38, 39</td>
<td>IE-11, IE-10, IE-9</td>
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<tr>
<td>Windows 10</td>
<td>37, 38, 39</td>
<td>IE-11,</td>
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For more information, please visit the Help Desk webpage: [http://www.jccc.edu/student-resources/technical-support/index.html](http://www.jccc.edu/student-resources/technical-support/index.html)

1) On your home computer, open a web browser, and go to [https://studentvpn.jccc.edu](https://studentvpn.jccc.edu)

   Enter your username and password, and select Logon.

2) The website will attempt to automatically install the Cisco AnyConnect Secure Mobility Client onto your computer.

   If you are using Internet Explorer, you may see a yellow warning bar at the top of the webpage. Click the yellow area to continue with the installation.
3) Depending on your home computer setup, you may be prompted with additional windows. Select Run or Install to continue.

4) After installation, Cisco AnyConnect will run automatically.

5) The VPN client can be launched again by going to Start > All Programs > Cisco or from the icon system tray.
How to install the student VMware client

1) After connecting to VPN, go to the following:
   Go to https://it.jccc.edu/ (For Microsoft Windows - Linux/Unix courses)

   In Chrome, click Proceed to it.jccc.edu (unsafe)

   In Internet Explorer, click Continue to this website (not recommended).

2) Download the vSphere Client. Select Run and continue until the installation is completed.

3) Select English and select OK.
4) Select Next.

5) Select “I accept the terms in the license agreement” and select Next.

6) Select Next.
7) Installation will begin. This may take several minutes.

8) Select Finish.

9) Select Start > All Programs > VMware > VMware vSphere Client.
10) Login with your JCCC username and password.