

What's Changing with the MyJCCC Upgrade

Revision 11/24/2008

➤ All Users will be prompted to Update Answers to Security Questions upon Initial Logon to MyJCCC.

1. All Users will need to Re-set their Security Questions & Answers upon Initial Log onto MyJCCC (Figure 1).

- All Questions Must be Answered
- Duplicate Answers are Not be Allowed
- Answers are Not Case-Sensitive
- Answers Must be a minimum of 3-characters

MyJCCC

Secret Questions and Answers Setup

You are required to setup your secret questions and answers because you have not previously done so.
The secret question and answer pairs that you supply can be used to login if you forget your password. The questions and answers that you provide should be difficult for others to guess.
The following question and answer constraints are in place:

- The minimum number of valid question and answer question pairs that are required is: 3
- The minimum number of significant characters in a question is: 4
- The minimum of significant characters in an answer is: 3
- Answers are not case sensitive (when answering the questions different upper and lower case characters may be supplied).
- Whitespace in answers is not significant (when answering the questions a different number of space characters may be supplied).
- Duplicate answers are not allowed.

Questions	Answers
What is the name of your first teacher?	<input type="text"/>
What is the name of your childhood best friend?	<input type="text"/>
What is the name of your childhood pet?	<input type="text"/>

Copyright © SunGard Higher Education 1998 - 2008.

[Top](#) **SUNGARD**
HIGHER EDUCATION

Figure 1: Password Security Question page

2. Only New Users or Users Who Have Not Logged into MyJCCC will need to re-set their Password (Figure 2).

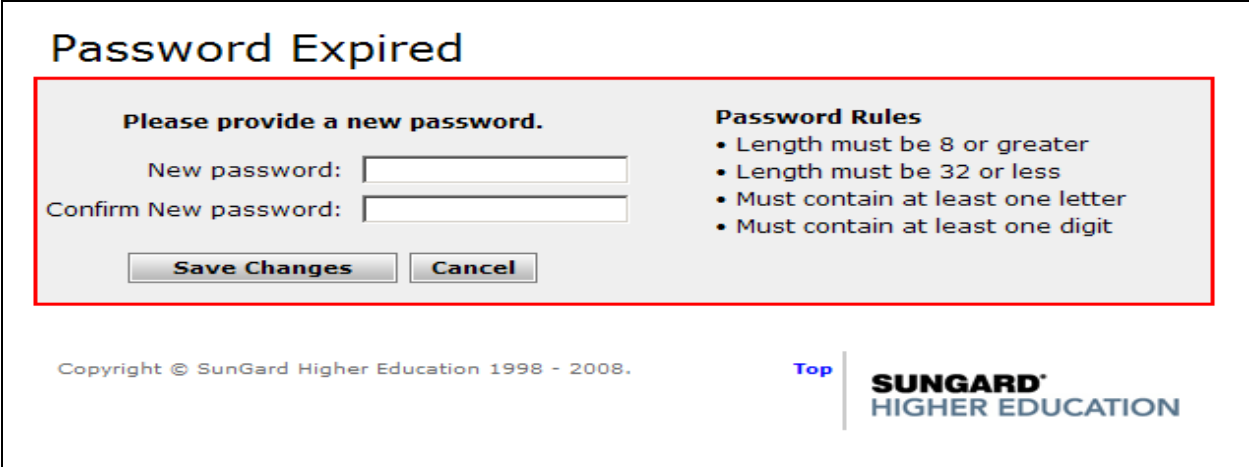


Figure 2: Password Expire page

3. MyJCCC page Displays (Figure 3, Figure 4, and Figure 5).

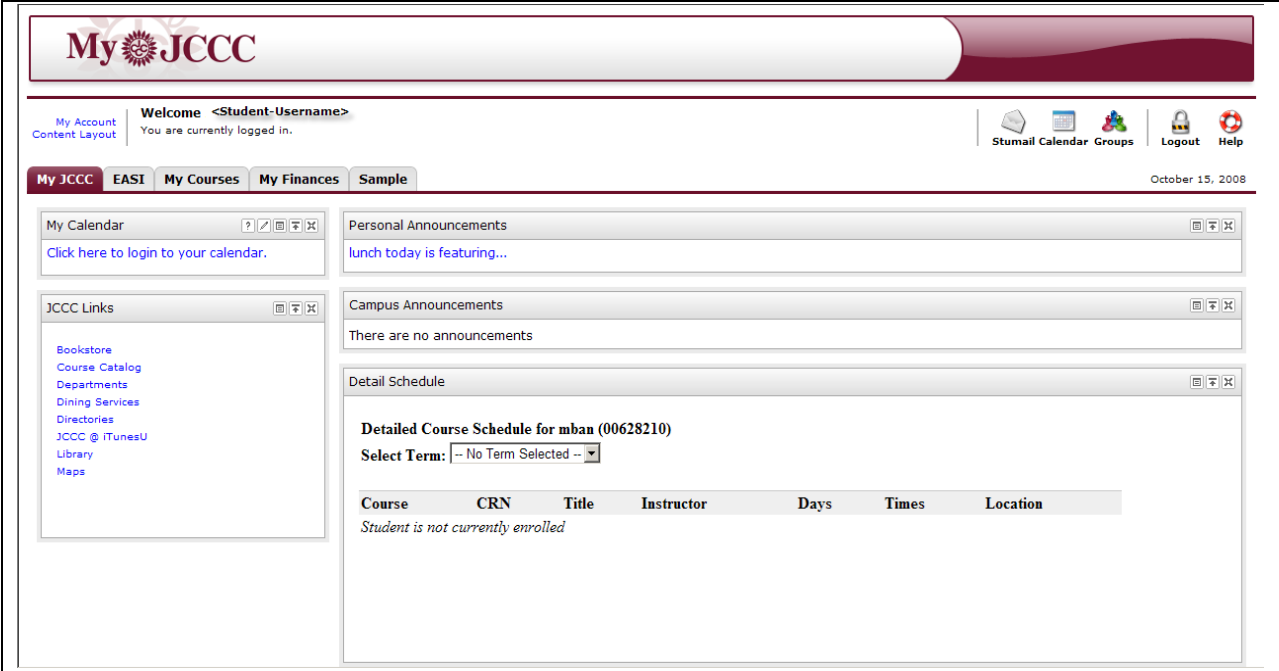


Figure 1: Sample MyJCCC page for a Student-only role

My Account | Content Layout | Welcome <username> | You are currently logged in. | OWA | Calendar | Groups | Logout | Help

My JCCC | EASI | My Courses | JCCC Applications | October 30, 2008

My Calendar (October 2008): Today is: 2008/10/30

Personal Announcements: [Worlds of Fun/Oceans of Fun tickets now on sale](#)

Campus Announcements: [Testing this site](#), [Testing this site and ok](#)

Events: None

Invitations: None

JCCC Links: [Bookstore](#), [Course Catalog](#), [Departments](#), [Dining Services](#), [Directories](#), [JCCC @ iTunesU](#), [Library](#), [Maps](#)

Detail Schedule: **Detailed Course Schedule for elovitt (00263646)**
 Select Term: -- No Term Selected --

Course	CRN	Title	Instructor	Days	Times	Location
<i>Student is not currently enrolled</i>						

Copyright © SunGard Higher Education 1998 - 2008. | Top | **SUNGARD** HIGHER EDUCATION

Figure 2: Sample MyJCCC page for Employee-only role

My Account | Content Layout | Portal Admin | Welcome <Employee-Username> | You are currently logged in. | OWA | Stumail | Calendar | Groups | Logout | Help

My JCCC | EASI | My Finances | My Courses | JCCC Applications | Sample | October 15, 2008

My Calendar (October 2008): Today is: 2008/10/15

Personal Announcements: [New Consolidated Course](#), [New Course](#), [New Consolidated Course](#), [More...](#)

Campus Announcements: There are no announcements

Events: None

Invitations: None

JCCC Links: [Bookstore](#), [Course Catalog](#), [Departments](#), [Dining Services](#), [Directories](#), [JCCC @ iTunesU](#), [Library](#), [Maps](#)

Detail Schedule: **Detailed Course Schedule for jmathis4 (00614295)**
 Select Term: -- No Term Selected --

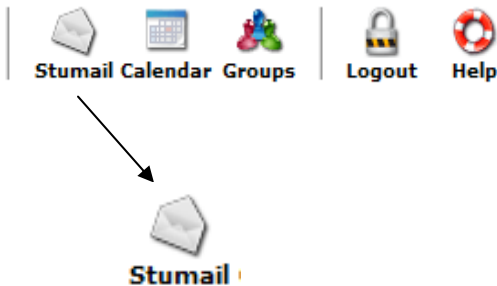
Course	CRN	Title	Instructor	Days	Times	Location
<i>Student is not currently enrolled</i>						

Copyright © SunGard Higher Education 1998 - 2008. | Top | **SUNGARD** HIGHER EDUCATION

Figure 5: Sample MyJCCC page for an Employee & Student role

➤ Two Email Icons

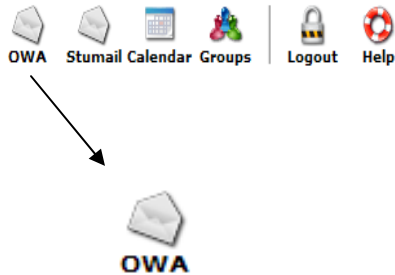
○ New: 'Stumail' Icon for Student Mail Account (JCCC Gmail)



- Students will see a New Email icon ('Stumail') upon login to MyJCCC.
- Students will only have 1-Email icon displayed ('Stumail')
- Email address changes to `<username>@stumail.jccc.edu`
- Beginning on **Monday, December 1st**, all new email will be delivered to Student's JCCC G-mail account.

○ New: 'OWA' Icon for Employee to access Exchange (OWA) Mail Account. Employee Default Mail Account is Exchange.

NOTE: Only if Employee is also a Student will there be two mail icons displayed (both 'OWA' & 'Stumail').



- Employees will see a New Email icon ('OWA') upon login to MyJCCC.
- Employee default mail account is their JCCC Exchange Outlook mail account.
- Employee will need to use a Temporary Tool to Setup their OWA Password in Luminis. Once this is done, the Network Password Utility will handle password changes going forward.
- Then going forward, just click on the OWA icon for single sign-on access to OWA mail account.

➤ Hosted Student Mail Solution

○ New: JCCC G-mail is Hosted through Google

- JCCC can only publish "Powered by Google" in any communication, marketing or advertising on the Google-Mail hosted solution.

1. Student clicks on the 'Stumail' icon at top right of MyJCCC page (Figure 6).

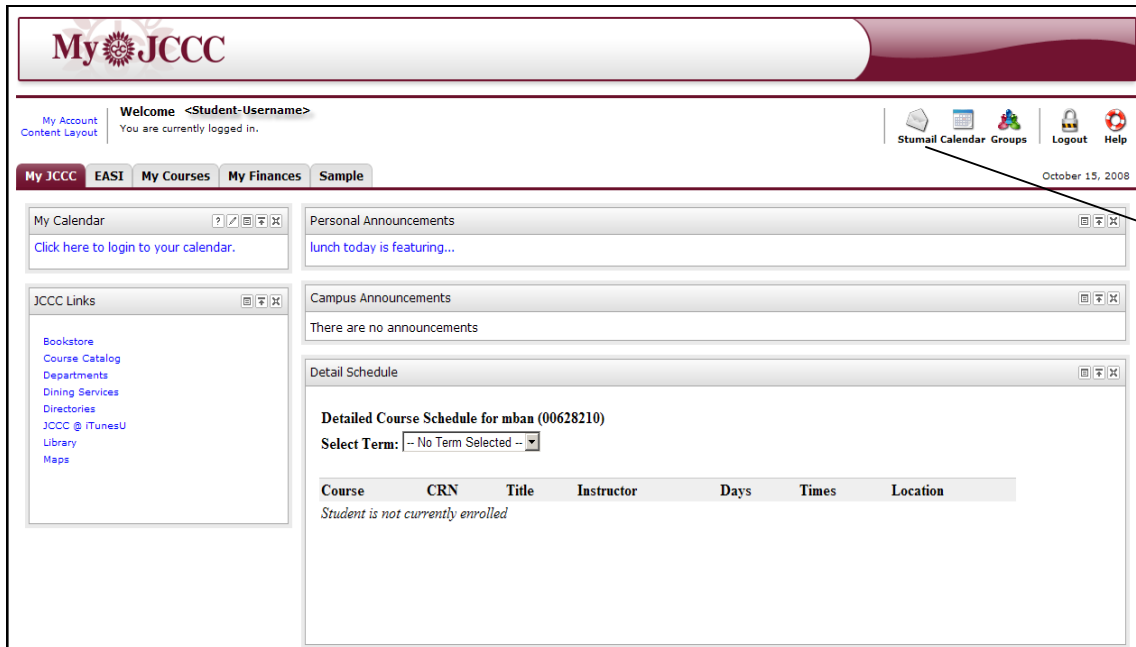


Figure 6: Stumail Icon on MyJCCC page

2. Student must setup their G-mail account password through MyJCCC and not directly through Google. This Password can be Different from the MyJCCC network password (Figure 7).

NOTE: Students can access their G-mail account either through MyJCCC or directly through Google once they have set their account password.

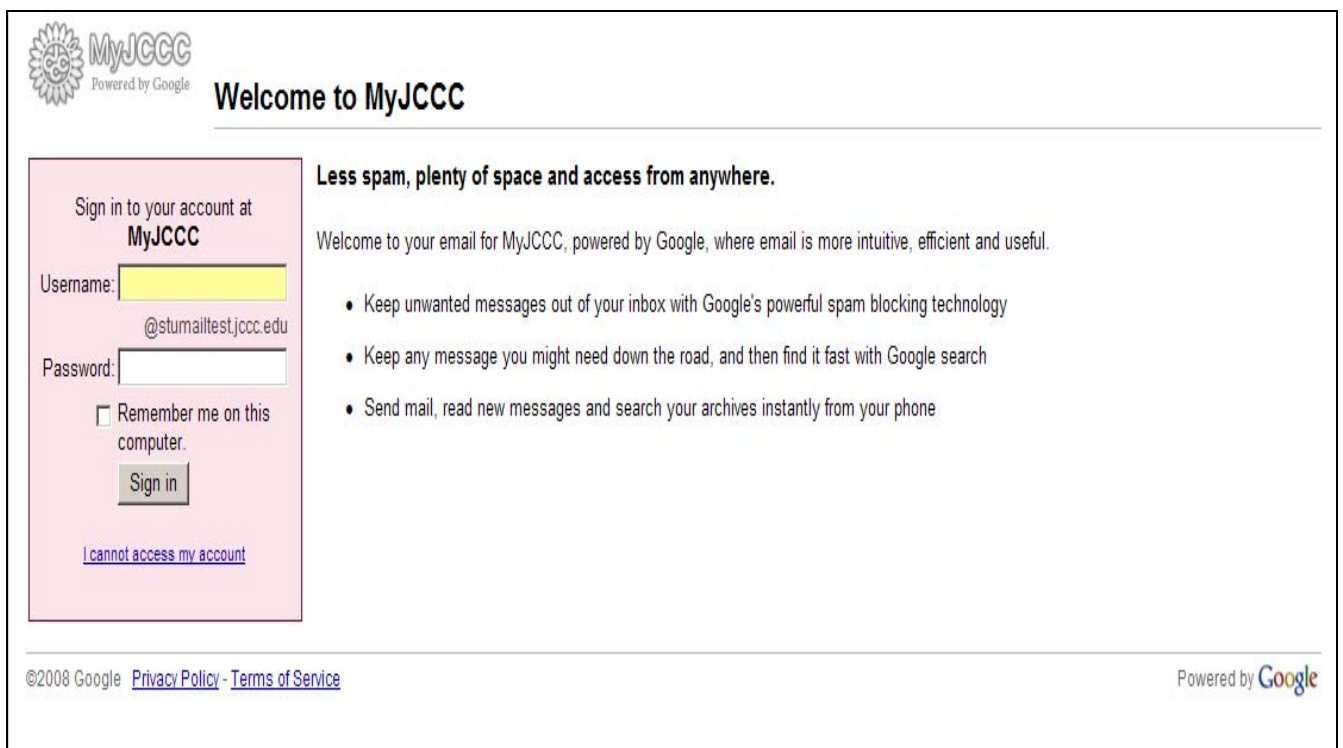


Figure 3: MyJCCC G-Mail Account Password Setup page

3. Students must accept Google's "Terms of Service" Agreement upon Initial Logon to their G-mail account (Figure 8).
 - Students will not be able to access their JCCC G-mail account until they accept Google's 'Terms of Service' agreement.
 - Once Google's 'Terms of Services' has been accepted, the Student will not see this screen again. This is a one-time only step as part of the initial G-mail account setup process.
 - **Mail will still be delivered to the Student's JCCC G-mail account but the student will not be able to access and read their emails until this step is completed.**

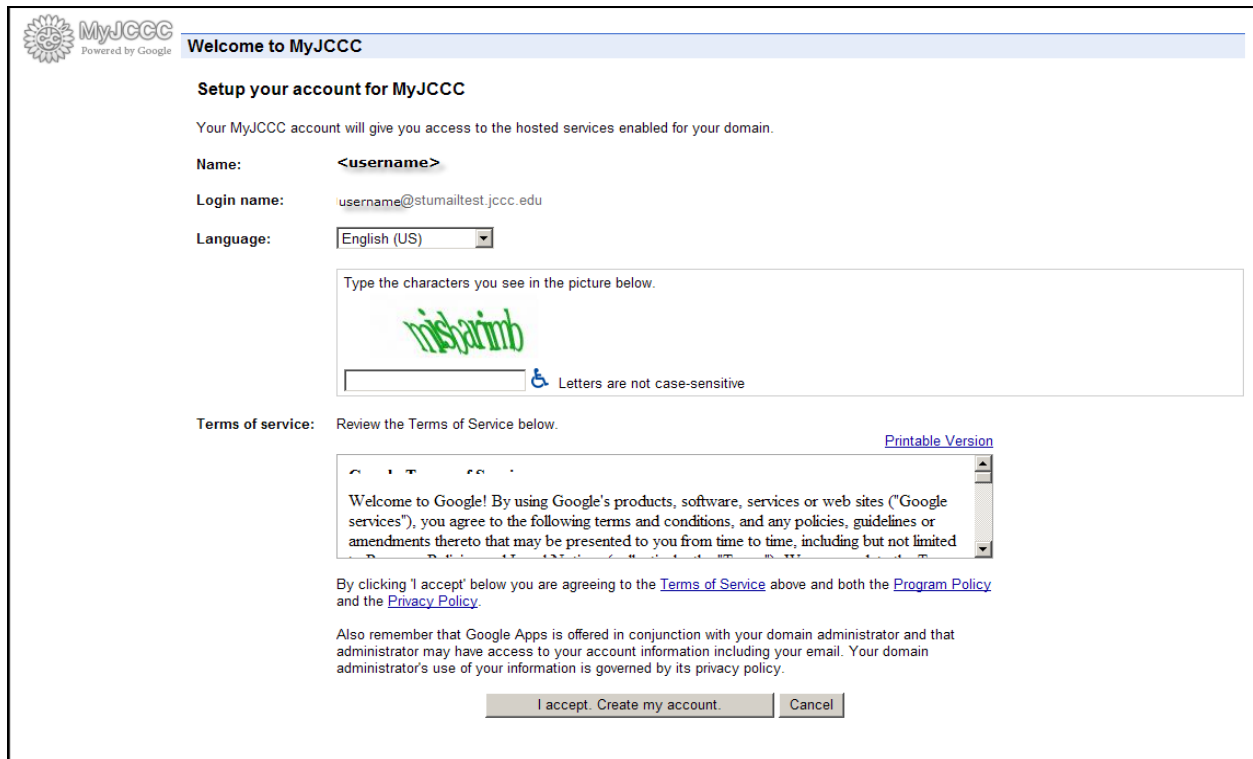


Figure 8: Google's Terms of Services screen

4. G-Mail Inbox page Displays (Figure 9).

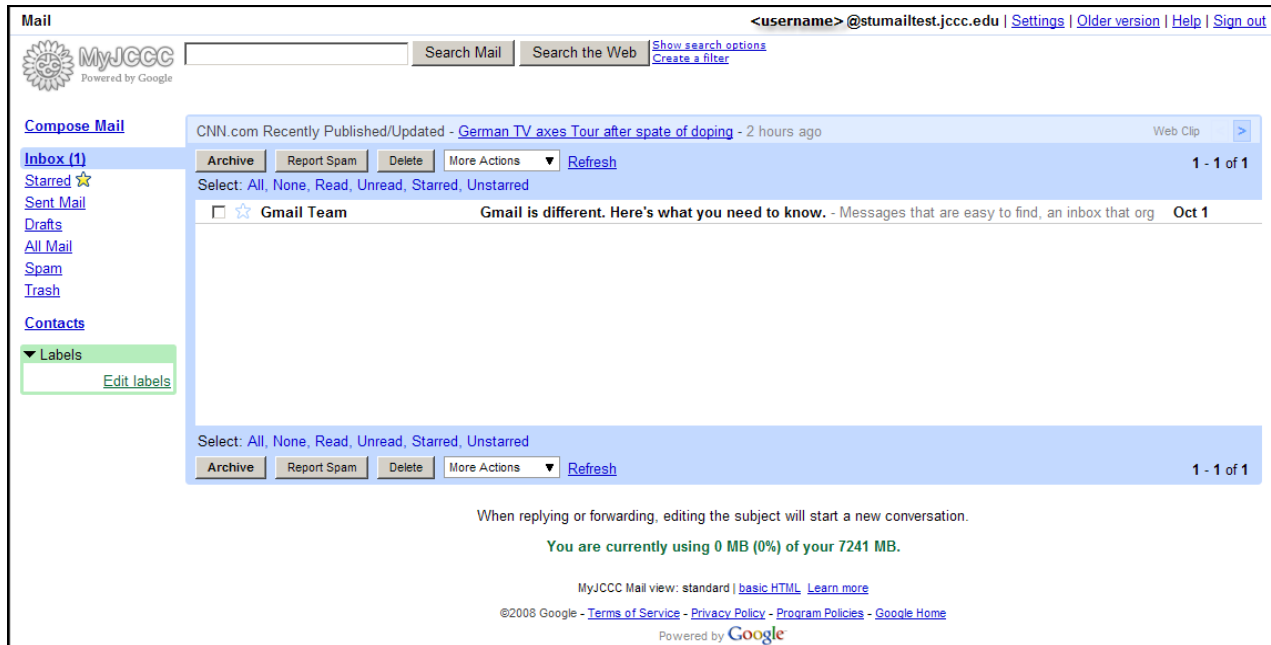


Figure 9: G-Mail Inbox screen

*NOTE: Students will be need to decide whether they want to bring their old mail over to the new JCCC Gmail account, and will have **until the Spring 2009 20th Day (February 11th)** time to complete this procedure before their old mail account is deleted. Refer to G-mail FAQ and 'Migrating Your Old Student Email to Your Google Mail Account' documentation posted on CDS.*

What's Not Changed in MyJCCC?

- **Existing Course and Group Content will be Available for Access**
- **Email Tool used in the Courses or Groups remains the same**
- **Group and Course Studio Tools remain the same**
- **Calendar Feature remains the same**