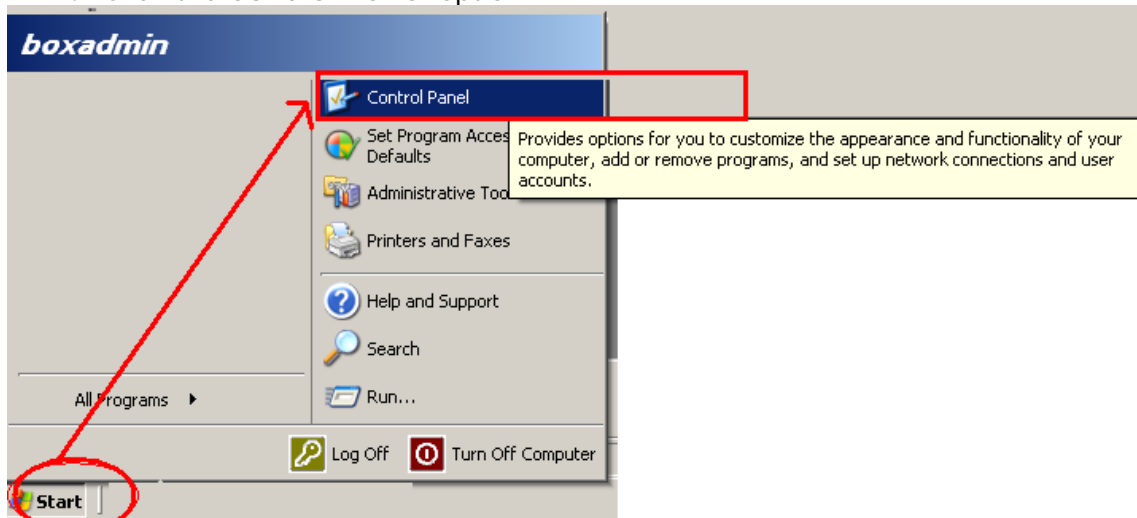


Java Uninstall Procedures

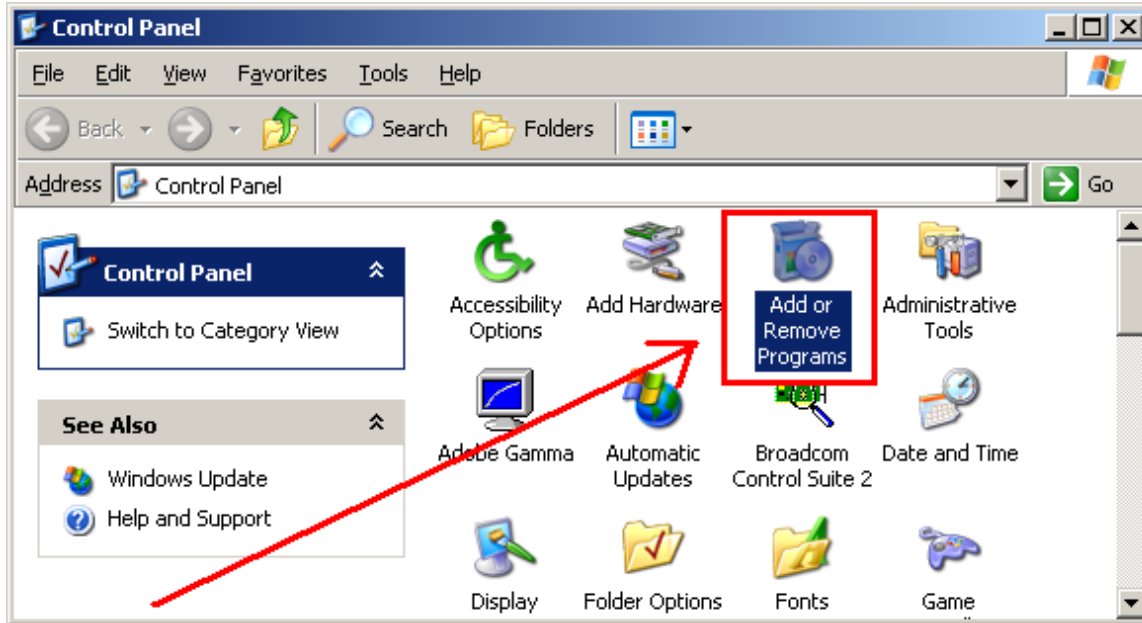
How to uninstall Java on Microsoft Windows XP –

In some cases you will have to uninstall java in order for java to work correctly.

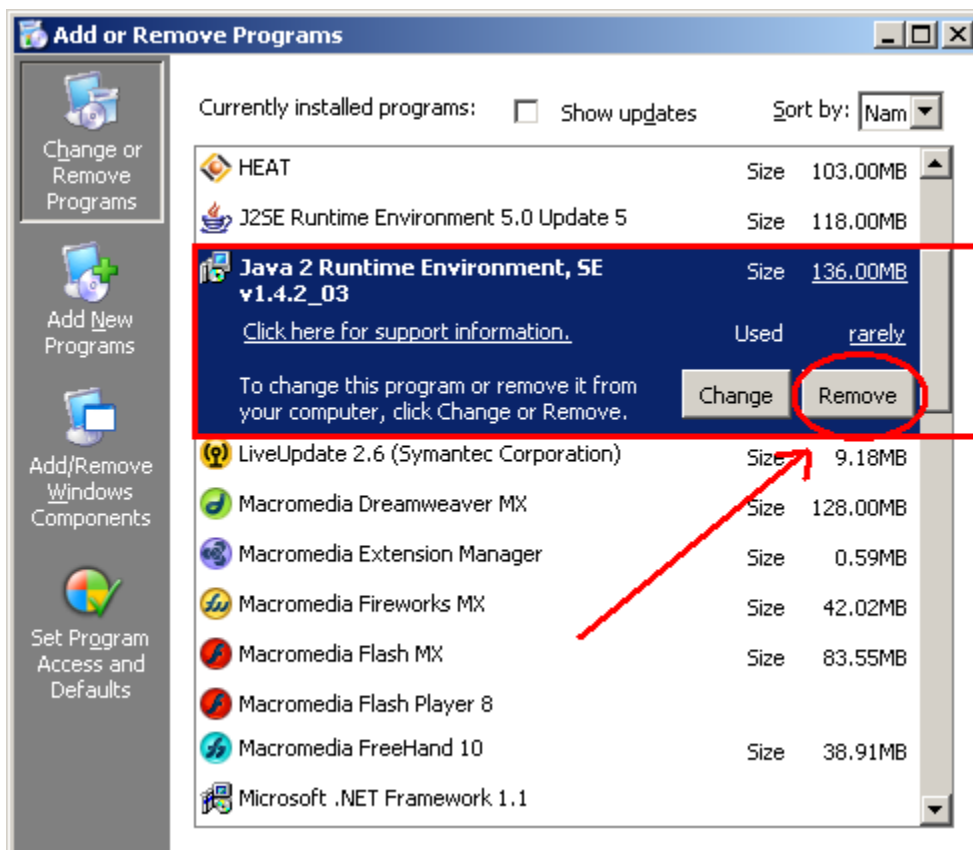
1. Click the **Start** menu icon at the bottom left of the Windows screen.
2. Click the **Control Panel** option.



3. In the control panel window click the **Add or Remove Programs** icon.

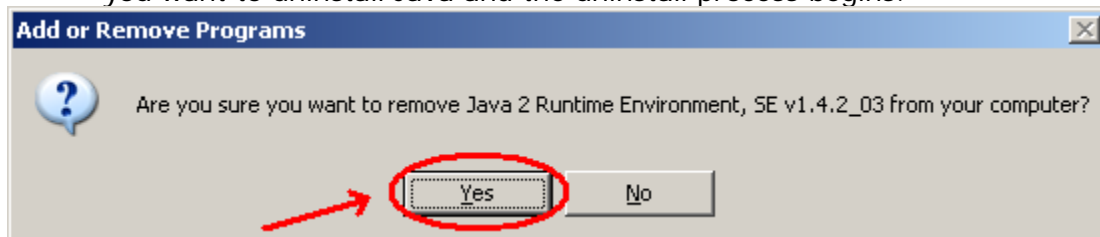


When the **Add or Remove Programs** window appears, scroll down to the item labeled **Java or J2SE Runtime Environment**. (*Please Note: your version of Java may be different than the one shown below.*)



5. Click the **Remove** button.

6. When a new message window appears, click the **Yes** button; which confirms that you want to uninstall Java and the uninstall process begins.



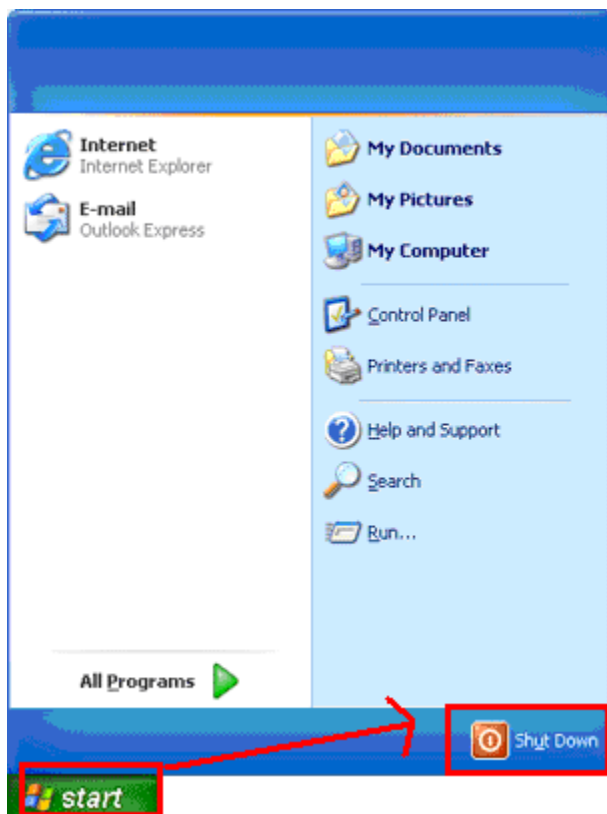
This could take a few minutes depending on the speed of your computer.

7. If you see multiple versions of Java listed under Add or Remove Programs, **repeat the process until they are all removed.**

Note: It is **highly recommended** that you **reboot (restart)** your computer **before** you proceed with a new Java install.

To Restart Your Computer.

1. Click the **Start** menu button.
2. Select the **Shut Down** icon.



3. When a new window appears, click the Restart icon.



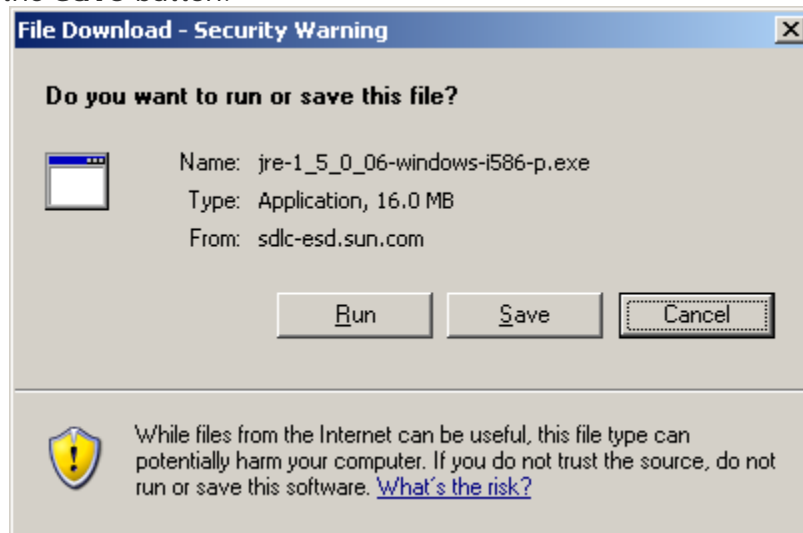
Java Install Procedures

How to Install Java on Microsoft Windows XP

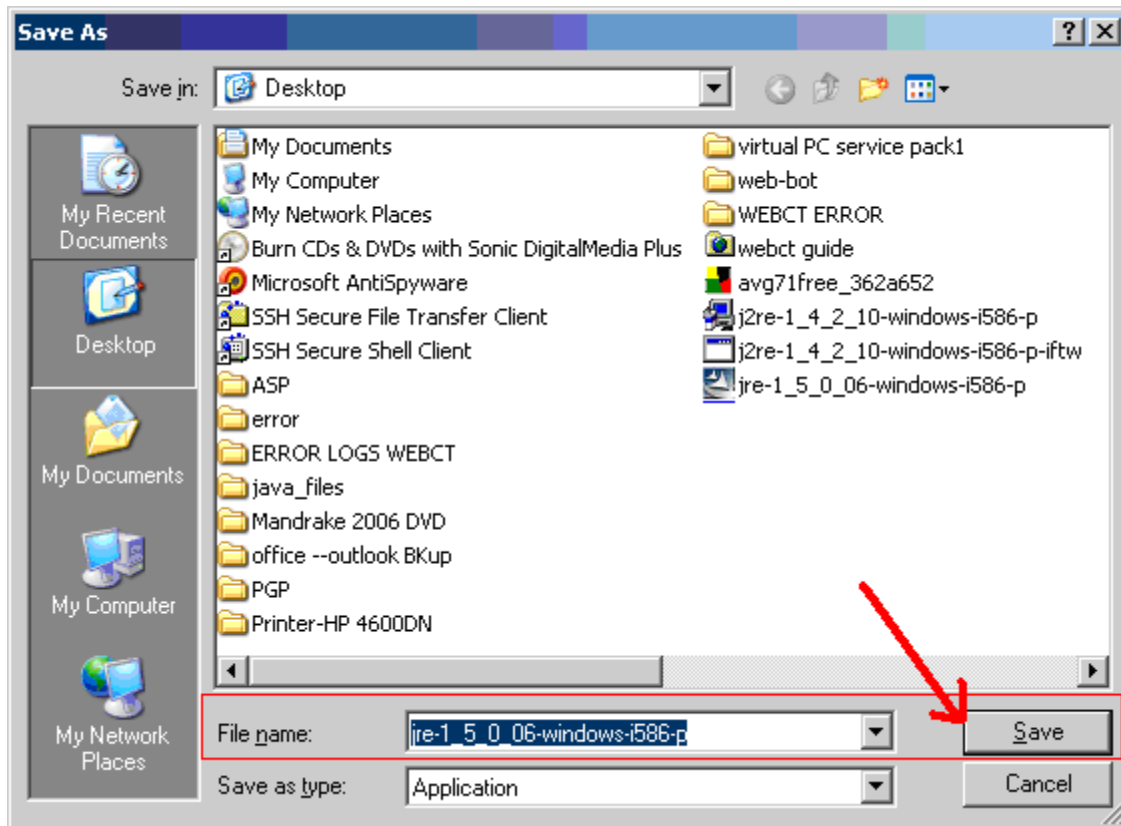
Note: If you just **uninstalled** one or more previous versions of Java, we recommend you **reboot your computer before** you proceed with the following new Java installation.

To Download and Install

1. Go to <http://jdl.sun.com/webapps/download/AutoDL?BundleId=10343>
2. Click the **Save** button.



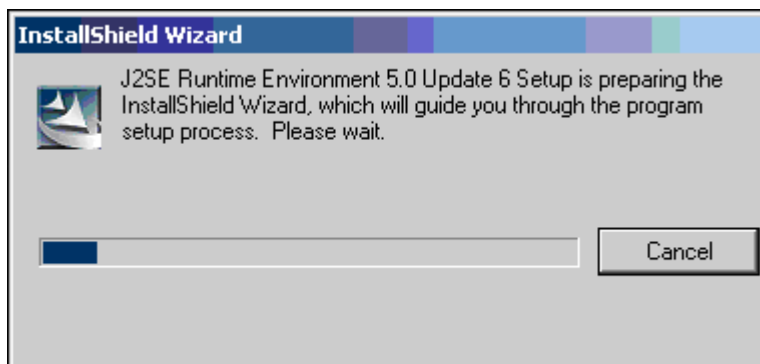
3. Navigate to a folder on your computer where you want to save the file. (Be sure to save the file to a location where you can find it again, e.g. your Desktop).
4. Verify that the name of the file is **jre-1_5_0_(version)-windows-i586-p.exe**
5. Click the **Save** button at the bottom of the **Save As** dialog box (shown below)



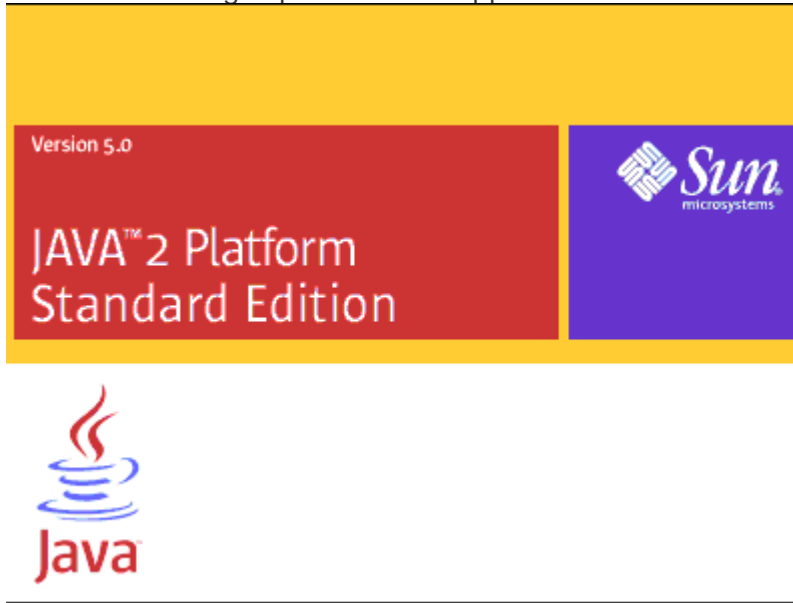
5. Once the download finishes, click the **Close** button (if your download dialog box doesn't close automatically). Then close all applications including your web browser.
6. Locate the installer file on your computer and double-click on its icon to start the installation process.
7. Click the **Run** button.

Note: Your computer must remain connected to the Internet during the installation process.

The installer "unpacks" the files needed to continue. A dialog box tracks this process, which usually takes less than a minute (but is dependent on your connection speed).



Next the Java logo splash screen appears as shown below.



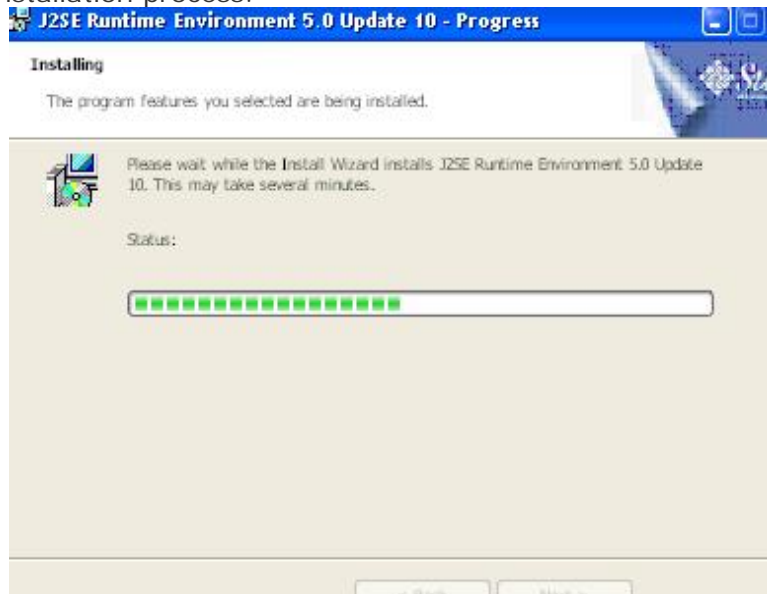
8. When the **License Agreement** appears, you can choose either a typical or custom setup using one of the two radio buttons shown in the following image.



We recommend that you choose the **Typical** option (the default selection) unless you are an advanced user who wants more precise control over the components that will be installed.

9. After selecting the **Typical setup** radio button, click the **Accept** button to continue the installation.

Now that you have given the installer all of the information it needs to proceed, progress boxes track the installation process.

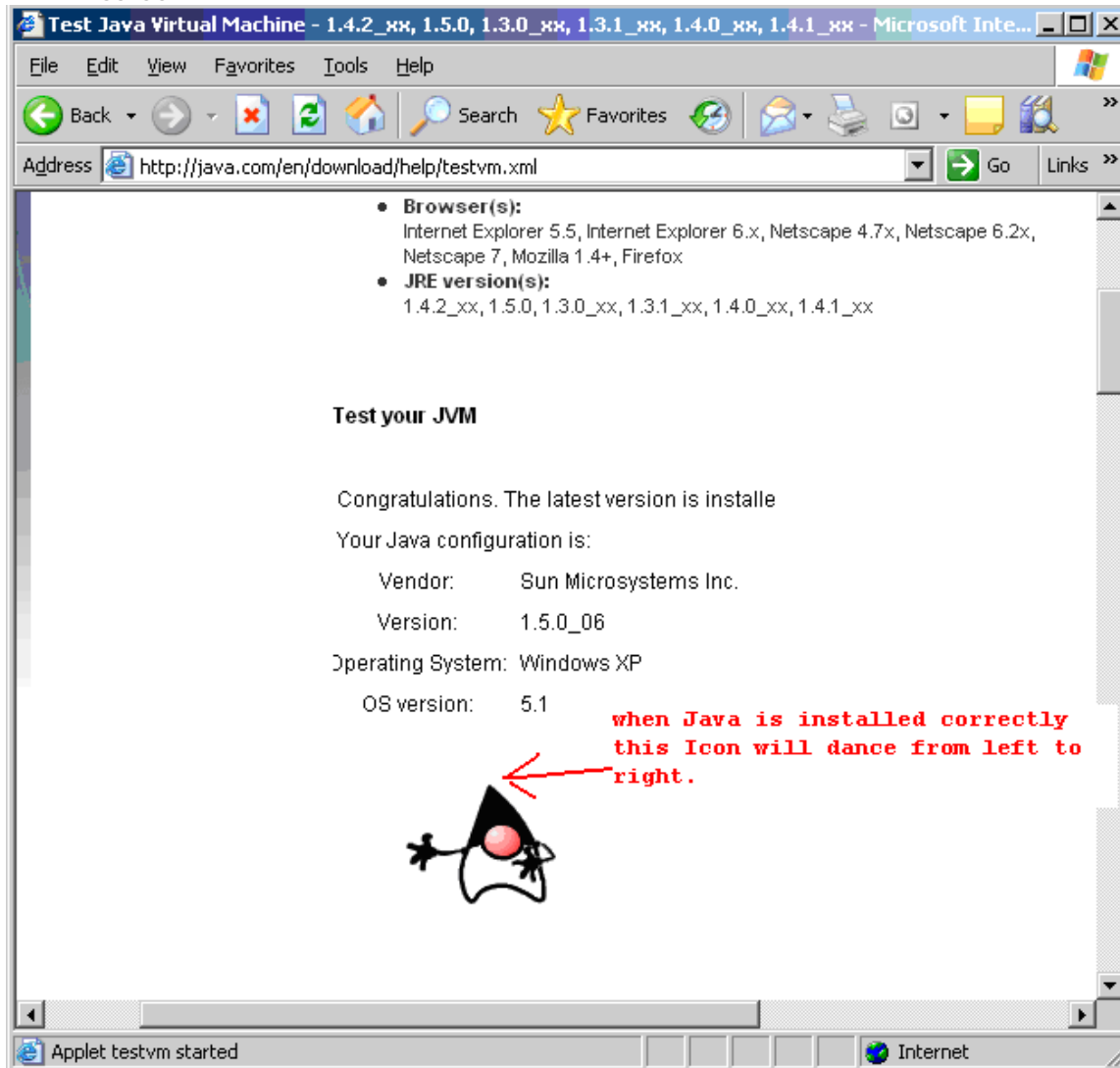


A few brief dialog boxes confirm the last steps of the installation process have finished, and a concluding message appears with the confirmation "**Installation Completed OK.**"

Note: Before testing Java and logging into WebCT please reboot your computer.

Now test the Java Install to verify that it has been completed correctly

1. Click the [Test your Java Runtime Environment](#) link to verify that Java is working.
2. From this page scroll down and locate the Java icon dancing in the middle of your screen.



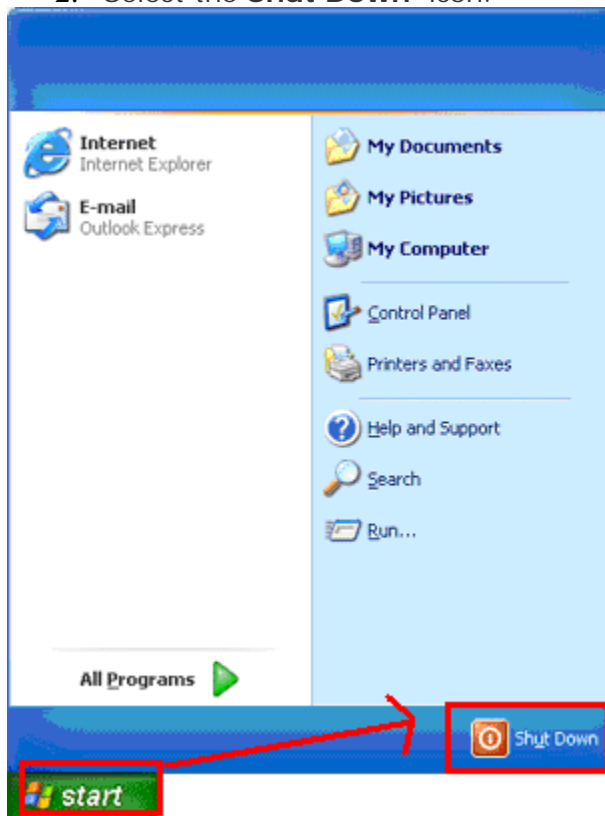
Are you Still having Java Issues?

If you do not see the dancing icon after performing the above steps you might consider uninstalling and reinstalling all versions of java. Or you may want to contact the Student Technical Support line (contact information is available at: [Student Technical Support Information](#)).

Note: If you have not already rebooted your computer as suggested in an earlier step, please reboot before logging into WebCT.

To Restart Your Computer.

1. Click the **Start** menu button.
2. Select the **Shut Down** icon.



When a new window appears, click the Restart icon.

